

**NSDL**

**Data for month ending March 2024**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^  (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	<b>Grand Total</b>	0	0	0	0	0		0

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-23	0	1	0	1
2	May-23	1	1	2	0
3	Jun-23	0	0	0	0
4	Jul-23	0	1	1	0

5	Aug-23	0	1	1	0
6	Sep-23	0	1	0	1
7	Oct-23	1	1	2	0
8	Nov-23	0	1	1	0
9	Dec-23	0	0	0	0
10	Jan-24	0	2	2	0
11	Feb-24	0	1	1	0
12	Mar-24	0	0	0	0
	<b>Grand Total</b>	0	10	10	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	4	4	0
2	2018-19	0	3	3	0
3	2019-20	0	5	4	1
4	2020-21	1	8	9	0
5	2021-22	0	21	21	0
6	2022-23	0	33	33	0
7	2023-24	0	10	10	0
	<b>Grand Total</b>				